



Event Refund Policy

Somerset Regional Council reserves the right to cancel the Event due to poor weather, natural disaster, health directives, or for any other reasons beyond Somerset Regional Council's control. If the Event is cancelled, the Participant will receive a full (minus a small administration fee) and automatic refund to the payment method used at the time of registration.

If the Participant is unable to attend the Event and cannot participate, they may contact Somerset Regional Council no later than 72 hours prior to the Event to:

- (a) request to transfer their registration to another person.
- (b) request a refund.

Somerset Regional Council reserves the right to deny refund requests in the instance that a refund is requested less than 72 hours prior to the event. If the Participant is sick, injured or unable to attend due to extenuating circumstances less than 72 hours prior to the event, they may:

- (a) apply in writing with supporting information to Somerset Regional Council requesting consideration for a refund of their registration.